



TO ALL OF OUR VALUED PATIENTS,

We know that right now are uncertain times and we at Cy Fair Hearing want you to know that we are here to support you any way that we can.

As of right now and until we are told that we must close for quarantine reasons, we are going to remain OPEN to serve our patients' hearing healthcare needs. We are adopting some new temporary office policies to protect the health of our patients and our staff.

**IF YOU ARE SICK, RUNNING A FEVER OR HAVE ANY SYMPTOMS,
PLEASE STAY HOME AND KEEP YOURSELF AND OUR STAFF SAFE
FROM FURTHER SPREAD OF INFECTION.**

IN-OFFICE VISITS

We are trying to limit the number of people in the office at one time to help enforce social distancing. So, we are staggering appointment times between our providers, and you will be taken back to a clinic room IMMEDIATELY, if there is already one patient in the waiting room. We are sanitizing the rooms between each patient; all staff is practicing CDC recommended hand washing procedures and disinfecting the entire office every night.

CURBSIDE SERVICE

With social distancing in full force, we are offering curbside assistance for things like batteries, hearing aid repair drop offs and pick up and other supplies. Simply call ahead when you are in the parking lot and one of our staff will meet you at the curb to deliver those supplies.

THANK YOU FOR YOUR UNDERSTANDING AND PLEASE CALL US IF YOU HAVE ANY QUESTIONS OF NEED ANY ASSISTANCE WITH YOUR HEARING AIDS.

CY-FAIR HEARING
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